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February 9, 2004

Re: Gail Jurczyk of Gabriel, Inc.

To Whom It May Concern:

EDP Company used the services of Gail Jurczyk of Gabriel, Inc. as our ISO Representative for approximately 2 ½ years, beginning in May 2001, for approximately 8-10 hours per week. Ms. Jurczyk assisted us with maintaining our registration to the ISO 9002:1994 Standard. Some of her duties were as follows:

- Create audit worksheets and checklists;
- Conduct internal audits;
- Oversee CARs to closure;
- Identify improvements to our Quality System;
- Conduct management review meetings;
- Create documents and maintain the document control system; and
- Attend surveillance audits conducted by our registrar.

Ms. Jurczyk had an in-depth understanding of the ISO 9002:1994 Standard and was able to determine practical ways to apply it so our Quality System would be in conformance with the Standard. She also increased our efficiency with internal auditing by creating audit checklists which included various elements from the ISO Standard combined together in one checklist so she was able to audit by person/department, instead of by ISO element.

Ms. Jurczyk possesses strong technical writing skills, an in-depth understanding of the ISO Standard to which we were registered, and practical and creative ideas for applying the ISO Standard to a company's existing Quality System.

Very truly yours,


Margaret M. Bezerko
Vice President

MMB/dg